



Emergency Card — stuck off-road?

Informative translation — the Czech version prevails.

Land Cruiser · Mercedes X · version 1.0 · 19 September 2026 · 24/7 +420 723 707 958



Stop, don't dig. Leave the engine running, shift to P and apply the parking brake. Every wheel spin = 10 cm deeper.



Safety. Hi-vis vest, no one under the vehicle or in line with the rope; on a slope, chock the wheels with stones or wedges.



Check. Wheels in mud, vehicle resting on its wheels → it can drive out. Vehicle sitting on its belly, wheels hanging → go straight to step 10.



Low range + diff lock (at a standstill). LC: N → PUSH dial → L4 → diff lock (wait for the indicator light). X: N → PUSH dial → 4L → rear diff lock.



Straighten the wheels. Turned wheels push earth ahead of them — pick the direction you drove in from.



Lower the pressure to 1.8 bar (LC from 2.6, X from 2.8) — never less. Without a compressor, max. 30 km/h to the nearest pump; with one, reinflate after recovery.



Clear the path — dig away material in front of/behind the wheels in the direction of travel (not under the vehicle), pack branches, stones or mats under them. In snow, clear the ridge between the wheels.



Rocking — max. 3 attempts: gentle throttle forward (D), then reverse (R), then D again — the vehicle rocks itself free. Spin the wheels no longer than 3 s, try a different track between attempts. LC: Crawl 1–2, or a short press of VSC OFF (TRAC only, switch back on afterwards). X: 4L + diff lock is enough, don't switch off ESP.



Reverse out along your own tracks (LC: Crawl in R). Once out, stop on firm ground, reinflate, switch off the diff lock and check that nothing is leaking or hanging under the vehicle.



Still stuck after 3 attempts / vehicle on its belly / leaning / water / dark → call +420 723 707 958 and send your location (Mapy.cz / Google Maps → Share location, or WhatsApp → Location). Off-road driving in daylight only, another vehicle only after agreeing it with us.

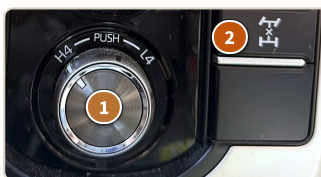
Recovery points

Vehicle	Front	Rear
Land Cruiser	2× steel eye under the bumper	tow hitch — slow, straight pull by rope only, never a jerk
Mercedes X	screw-in eye from the tool kit (behind the bumper cover, screw in fully)	tow hitch — slow, straight pull by rope only, never a jerk

We'll show you the exact position at handover — it's also in the photo in the handover protocol.

Key values

Value	Land Cruiser	Mercedes X
Road pressure	2.6 bar	2.8 bar
Off-road pressure	min. 1.8 bar, never less	
Fording (to hub centre)	450 mm	400 mm
Low range L4 / 4L	max. 25 km/h	
Unpaved tracks	max. 50 km/h	
Side slope	max. 20°	
Rocking	max. 3× for 3 s	



1 H4→L4 dial (PUSH) 2 centre differential lock — Land Cruiser



1 2WD/4H/4L selector (PUSH) 2 rear diff lock — Mercedes X

Never

- Never jerk it (kinetic rope, moving off with slack in the line) — and never pull on the bumper, axle, shock absorber or track rod.
- Don't stand in line with the rope or between the vehicles.
- Don't dig under the vehicle; don't jack it up on soft ground without support.
- Don't spin the wheels for more than 3 s — don't try to "dig yourself out".
- Don't let another vehicle tow you without agreeing it with us first.
- Don't drive into water without a visible bottom, or on after dark.

When to stop and call

3 attempts used up · vehicle on its belly · a slope that worries you · water rising · it's got dark · anything leaking or knocking → call our 24/7 line +420 723 707 958 and send your location (Maps / WhatsApp). Recovery = actual costs, but damage from "digging yourself out" always costs more.