

Rental Rules

Informative translation — the Czech version prevails.

Poutník · GM Rent&Diggers s.r.o., Plovární 478/1, 301 00 Plzeň, IČO 23741392, DIČ CZ23741392

version 1.0 · effective 9 September 2026 · supplements the Terms and Conditions and Fee Schedule

1. Collecting the vehicle

- Collect the vehicle at the agreed time in Prague or Plzeň, or elsewhere by arrangement, for a surcharge.
- Bring a valid driving licence and ID card or passport; the same applies to any named second driver.
- At collection we draw up a handover protocol recording its condition (mileage, fuel, cleanliness) with photos — check it before signing.
- Pay the security deposit at collection — by bank transfer in advance or in cash — in the amount stated in the contract.

2. Handling the vehicle

- No smoking in the vehicle.
- Animals may travel only by prior agreement (surcharge per the fee schedule).
- The vehicles run on diesel and use AdBlue — do not mix the two, and check/top up AdBlue regularly.
- All vehicles can be driven on a category B licence (up to 3.5 t) — before barriers, underground car parks or height-restricted car parks, check height and width in the registration certificate or manual.
- The VW Multivan and Citroën Hobby must not be driven off surfaced roads.
- Use the 4×4 off-road modes (Mercedes-Benz X 250d, Toyota Land Cruiser) only as described in the vehicle's manual.
- With a roof or bed tent fitted, drive only with it folded down and secured, max. 110 km/h.
- Always lock the vehicle, never leave keys or documents inside unattended, and park in guarded or well-lit places where possible.

3. Motorhome — operating the equipment

- **Water** — top up with drinking water only at designated points (filling stations, campsites).
- **Toilet cassette** — empty only at designated points (campsites, service stations), never into the sewer or open countryside. Not emptied on return: charged per the fee schedule.
- **Gas** — shut off while driving and refuelling.
- **230 V** — use your own extension cable at a campsite, and observe the connection's fuse rating.
- **Awning** — extend only in calm weather, always retract before setting off; damage is paid by the tenant per the fee schedule.
- **Campsite / quiet hours** — observe quiet hours and the site's house rules.

4. Travelling abroad

The EU/EEA, Switzerland, the UK and the Balkans are permitted; Russia, Belarus, Ukraine, Moldova, Turkey and countries outside Europe are not. Please let us know your planned route in advance. The green card is kept with the vehicle's documents; the tenant arranges any motorway vignettes and permits needed for the country concerned.

5. Accident or breakdown

Follow the separate document [What to Do in an Accident or Breakdown](#) (kept with the vehicle, also downloadable on the website) and call the Poutník 24/7 line without delay on **+420 723 707 958**. If injured, call 155 or 112, and the police on 158, per that document's conditions.

6. Returning the vehicle

Return the vehicle at the agreed time and place, full tank, clean, with the toilet cassette emptied (motorhome). At return we draw up a return protocol recording its condition; any differences from collection are settled on the spot.

7. Penalties and fees

Fees apply for late return, soiling, insufficient refuelling, smoking and other breaches of these rules, per the [Fee and Charges Schedule](#), an annex to the rental contract.

8. Contact

GM Rent&Diggers s.r.o., Plovární 478/1, 301 00 Plzeň

E-mail: honza@frantisekdron.cz · Phone: +420 723 707 958

Office Mon–Sat 9am–9pm, 24/7 assistance.

GM Rent&Diggers s.r.o., Plovární 478/1, 301 00 Plzeň, IČO 23741392, DIČ CZ23741392, Reg. Court Plzeň, Sec. C, File 47288 · honza@frantisekdron.cz · +420 723 707 958 · Annex to the rental contract, alongside the Terms and Conditions and Fee Schedule.