

Personal Data Processing Notice

Informative translation — the Czech version prevails.
Poutník — GM Rent&Diggers s.r.o. · version 1.0 · 9 September 2026

1. Data controller

The controller of personal data is the company GM Rent&Diggers s.r.o., Company ID (IČO): 23741392, with its registered office at Plovární 478/1, Jižní Předměstí, 301 00 Plzeň, Czech Republic.

2. What data we process

- **Identification data:** first name, surname, date of birth
- **Contact data:** e-mail, phone, address
- **Driving licence data:** licence number, date of issue, validity
- **Identity document data:** type and number of your identity card or passport (we do not copy or scan documents)
- **Billing data:** bank details for paying the deposit and the balance (payment is by bank transfer or QR payment; we do not process payment card numbers)
- **Booking data:** rental dates, pick-up location, chosen vehicle
- **Second driver's data** (if named in the contract): first name, surname, date of birth, driving licence number — we obtain this data from the tenant, not directly from the second driver (see Article 3a)

Providing the data listed above is a contractual requirement necessary for concluding and performing the rental contract; without it, we cannot conclude the contract. We do not carry out any automated decision-making or profiling when processing your data.

3. Purposes and legal basis of processing

Purpose	Legal basis	Retention period
Concluding and performing the rental contract, booking records	Performance of a contract (Art. 6(1)(b) GDPR)	for the duration of the contract plus limitation periods
Accounting, taxes, retention of records	Compliance with a legal obligation (Art. 6(1)(c) GDPR)	10 years from the end of the tax period
Protection of the lessor's property, debt recovery and recording of claims events (deposit, vehicle damage, late return)	Legitimate interest of the controller (Art. 6(1)(f) GDPR)	4 years (limitation period)
Operating the website's chatbot (conversation log, plus any name and contact details you provide in the chat)	Legitimate interest of the controller (Art. 6(1)(f) GDPR) — handling your enquiry, improving the service	12 months
Sending marketing communications	Consent (Art. 6(1)(a) GDPR), may be withdrawn at any time	until consent is withdrawn

Providing the data necessary to conclude the contract is a contractual requirement; failing to provide it means the contract cannot be concluded. We do not carry out automated decision-making or profiling.

3a. Second driver's data

We obtain the data of a second driver named in the contract from the tenant, not directly from the person concerned. The tenant undertakes to make the second driver aware of the content of this notice. On request we will also provide this information directly to the second driver (Art. 14 GDPR) at the contact details given in Article 9.

4. Retention period

We retain personal data for as long as necessary to fulfil the purposes of processing, but no longer than 10 years from the end of the contractual relationship for the purpose of meeting statutory obligations (see the table in Article 3). We retain records of chatbot conversations on the website for 12 months in order to handle enquiries and improve the service.

5. Data transfers (processors and recipients)

- **Lovable and Supabase** — hosting of the website and database
- **Resend** — sending e-mail messages (booking confirmations, replies to enquiries)
- **Lovable AI Gateway and Google Gemini** — operation of the website chatbot; in connection with this, part of the conversation may be transferred outside the European Union. Such transfers take place on the basis of the European Commission's standard contractual clauses; we will provide a copy of these safeguards on request at honza@frantisekdron.cz
- Insurance companies (for vehicle-insurance purposes)
- Public authorities (where required by law)

6. Your rights

You have the right to access your personal data, to have inaccurate data corrected, to erasure ("the right to be forgotten"), to restrict processing, to data portability, to object to processing, to withdraw your consent to processing, and to lodge a complaint with the supervisory authority (the Office for Personal Data Protection), in accordance with the GDPR and Act No. 110/2019 Coll., on the processing of personal data.

7. Data security

We have adopted appropriate technical and organisational measures to protect your personal data against unauthorised access, loss or destruction. Data is encrypted and stored on secure servers.

8. Cookies

Our website uses cookies to ensure functionality and improve the user experience. For more information, see the Cookie Policy on the website.

9. Contact and out-of-court dispute resolution

If you have any questions about the processing of personal data, please contact us:

- E-mail: honza@frantisekdron.cz
- Phone: +420 723 707 958
- Address: Plovární 478/1, 301 00 Plzeň

In the event of a consumer dispute, the consumer has the right to out-of-court resolution before the Czech Trade Inspection Authority (ČOI), website www.coi.cz.